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# Can Popular Artificial Intelligence Large Language Models Provide Reliable Answers to Frequently Asked Questions About Rotator Cuff Tears?

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# Faculty Disclosure Information

- Nothing to disclosure.



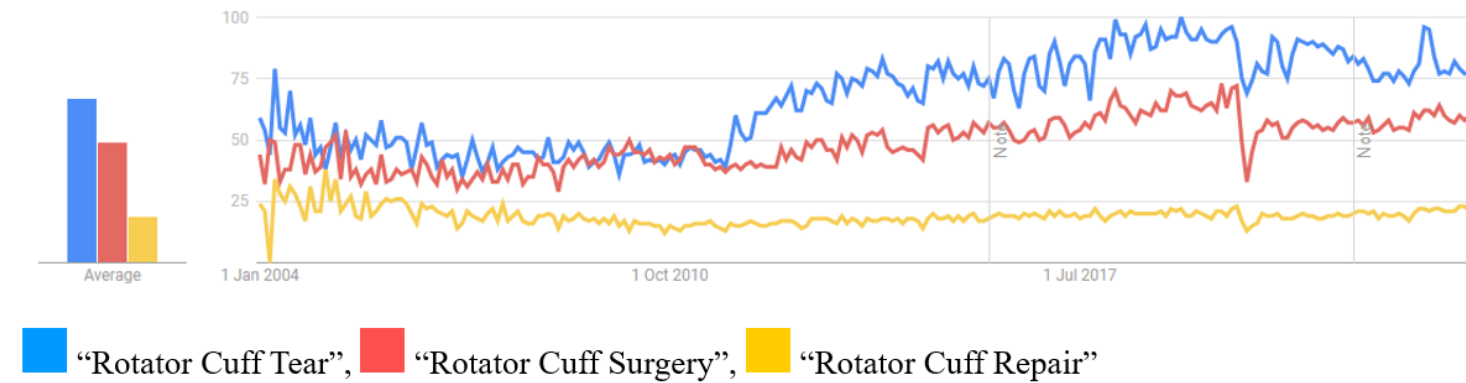
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# Aim

Figure 1. Google Search Trends between January 1 2004 and 31 March 2024 (trends.google.com)



**Rotator cuff tears (RCTs) are common upper extremity injuries that significantly impair shoulder function, causing pain, restricted range of motion, and reduced quality of life (1). As artificial intelligence large language models (AI LLMs) are increasingly consulted for health-related information, evaluating the quality and readability of the information they provide has become critically important (2).**



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# Method

**A pool of 50 questions related to RCTs was created using popular artificial intelligence models (ChatGPT 3.5, ChatGPT 4, Gemini, and Microsoft CoPilot) and a Google search. The responses generated by the AI LLMs were recorded and evaluated. Information quality was assessed using the DISCERN tool and a Likert scale, while readability was evaluated using the PEMAT Understandability Score and the Flesch-Kincaid Reading Ease Score (3,4,5,6,7). Two orthopedic surgeons independently assessed the responses.**



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# Results

The average DISCERN score was 40, with 56.6% considered adequate. According to the Likert Scale, 96% of the responses were sufficient. The PEMAT Score had a 77.3% adequacy rate, while the Flesch-Kincaid Reading Ease Score had a 42.05%. Overall, 54.4% of the responses were sufficient in terms of information quality, and 72.1% were sufficient in terms of readability. Only 39.8% of the responses were adequate in both information quality and readability.

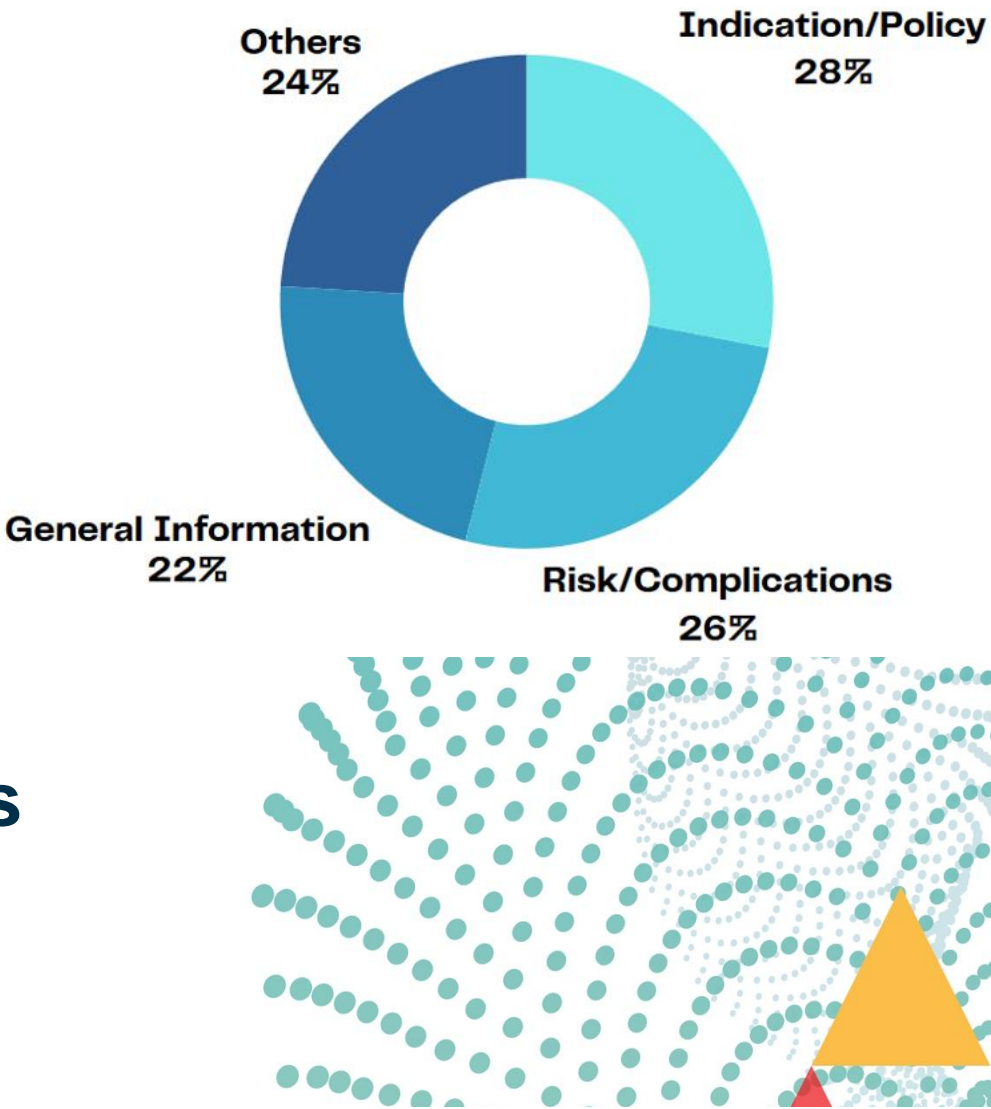


Figure 3. Sufficiency of Responses according to the scoring systems

| Adequacy of Responses in<br>Readability and Information Quality |                | Information Quality |            |
|---|----------------|---------------------|------------|
|   |                | Not Sufficient      | Sufficient |
| Readability   | Not Sufficient | 26(%13.1)           | 29(%14.6)  |
|   | Sufficient     | 64(%32.3)           | 79(%39.8)  |



# Conclusion

AI LLMs are not yet capable of providing accurate and readable information. Although they are not ready, they show great promise for the future. Currently, there are no specific tools designed to evaluate AI LLMs, yet there is a significant need for such tools. Due to their rapid development and dynamic nature, continuous reassessment is necessary. Ensuring that these tools can effectively support patient education is of great importance. Future research should focus on how to utilize these models most reliably for the benefit of patients.



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